

Love Light Norwich Entry Terms and Conditions & Standard Terms & Conditions for competitions and offers:

Prize one £50 into gift-card. **Closing date for entries 21 February 2020 11.59pm GMT.** Winner will be announced 28 February 2020. Enter by posting on Instagram what love and belonging means to you – tagging a friend and @visitnorwich including #lovelightnorwich and #cityofstories. This Instagram contest is not sponsored, endorsed or administered by, or associated with Instagram. Open to UK residents only. Multiple entries are allowed. **Winner will be picked by a Love Light Norwich panel for the best post that demonstrates what love and belonging means to them.**

The prize is as stated, is not transferable to another individual and no cash or other alternatives will be offered. Prize is subject to availability and the prize suppliers' terms and conditions. The promoters reserve the right to amend or alter the terms of competition at any stage. When we run a competition or offer with a promoter where that promoter is responsible for the provision of the offer or prizes then VisitNorwich Ltd will not be responsible for or have any liability for the provision of those offers or prizes. We reserve in all cases the right to replace the stated prizes with other prizes that we consider to be of similar equivalent value. Suppliers cannot be held responsible for the breakdown in communication systems that may result in an entry not being registered. The closing date for receipt of entries is as stated for each individual competition. The winner(s) will be drawn at random from all valid entries and will be notified by email or phone within two weeks of the closing date. The winner will be chosen from all entries received by the closing date stated within the promotional material. The winner will be confirmed in writing. Reasonable efforts will be made to contact a winner. Failure to respond and/or provide an address for delivery, or failure to meet the eligibility requirements may result in forfeiture of the prize. If the winner cannot be contacted or doesn't respond within 10 days (unless otherwise stated) of being offered the prize, or is unable to comply with these terms and conditions, the Promoter reserves the right to offer the prize to the next eligible entrant drawn at random. Where applicable, the decision of the judges is final based on the criteria set out in the promotion and no correspondence will be entered into over this decision. VisitNorwich Ltd and any associated promoters, bear no responsibility for any entry which is incorrectly submitted, lost, damaged, and incomplete or received after the closing date.

Competitions may be modified or withdrawn at any time. No purchase is necessary. Only one competition entry per household is permitted via online route of entry, and no bulk or third-party entries are permitted. Entrants who appear to have used any of these entry methods including multiple entries from the same IP address or telephone number, unless the Specific Rules state that multiple entries are permitted will be disqualified. Competitions are open to all UK residents over the age of 18, except Norwich Business Improvement District employees, the companies or organisations with whom the competition or offer is being run, their agents, or anyone directly connected with the promotion. Proof of entry will not be accepted as proof of receipt of entry.

Details of all entries will be kept on our database but will only be passed to third parties to allow administration of the competition and prize fulfilment unless you specifically consent for the data to be shared. This is the only occasion when another organisation apart from Norwich Business Improvement District will have access to your information unless entrants have ticked a consent box for data to be shared with the competition/offer partner. The sponsor with which we will share the data will be named in the Terms and Conditions, if applicable. Any use will be in accordance with our Privacy Policy. All entrants to competitions and offers are deemed to have accepted these rules and agree to be bound by them, and agree to co-operate in any publicity that may arise which may include their name or image being used on websites, magazines or mobile services at any time as a result of the competition. We - **Norwich Business Improvement District** (Unit 4.3, Floor 4, Kiln House, Pottergate, Norwich, Norfolk, NR2 1DX) - reserve the right to disqualify or not award a prize to an entrant who in our opinion has not entered into the spirit of these terms and conditions of the competition/offer.